

**Eaton Aerospace LLC**  
2250 Whitfield Avenue  
Sarasota, FL 34243  
941/751-7167

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June 21, 2005

Mr. Tom Swain  
Sonitrol of Sarasota  
8134 Blaikie Ct.  
Sarasota, FL 34240

**Re: Sonitrol of Sarasota - Security System**

Dear Mr. Swain,

On behalf of Eaton Aerospace I would like to thank Sonitrol of Sarasota for installing our security system. We are thrilled with the system and found your company to be a delight to work with. The installation went extremely well. The crew completed their work with no disruptions to our business and we were up and running per our schedule. I was particularly pleased with the support that was provided during the "start up" of the system.

I explored other security systems before committing to the purchase of the Sonitrol system. In comparison to all of the other systems, this was the only system that had the ability to detect intrusion without the intruder's knowledge, thus enabling the authorities to catch the intruder. I was also sold on the system because noise detection could be used to detect flood and fire. The system has enabled our facility to monitor for flood, fire and intrusion without having the plant be patrolled by a live guard service. This was a tremendous cost savings and is a more effective method for monitoring the facility. To date, we have not had to utilize the system for intrusion, flood or fire, however, we have used it to correct poor housekeeping issues in our chemical storage area.

Thank you for your continued support. Great job!

Sincerely,

**Eaton Aerospace**  
Christine Appel  
EHS Manager